



BUSINESS SERVICES

Managed Server Administration



Highly trained and certified professionals manage and monitor your servers 24/7.

For many organizations, maintaining mission critical Internet operations can be difficult, time consuming and costly. Money that is allocated for IT resources focused on these tasks could be put to better use.

With Managed Server Administration, companies can focus on their core business while reducing the need for in-house IT resources. Servers are monitored and maintained 24 hours a day by our certified system administrators – freeing up your IT staff to concentrate on your business, content and server applications.

Why would you need Managed Server Administration?

- Server uptime is a requirement for your business.
- You want cost effective 24/7 technical support.
- In-house IT resources spend too much time managing the server environment.
- You don't have enough IT resources to properly maintain server operations.

What is included with Managed Server Administration?

Primus works with you to develop a flexible support plan that is customized to fit your specific administrative and budgetary requirements. Our expert Managed Services team will work closely with you to develop a server administration solution to handle anything from routine to complex tasks – you choose the level of involvement you need.

- Server monitoring and response
- Process Audits
- Mail, Web and FTP Server Administration
- Log file Monitoring
- Application patches/hot fixes/service packs
- Tape backup monitoring and review
- Proactive resolution of hardware issues
- Hardware disaster recovery management
- Hardware installation
- Application specific configurations

Our experienced system administrators will keep your servers fully up-to-date with all of the relevant security patches for your environment.

Join Primus today and allow your organization to effectively leverage our advanced Network Operations Centre, expert staff and customized Managed Server Administration services.

MANAGED SYSTEM ADMINISTRATION SUPPORTS:

- Microsoft Windows Operating Systems
- Redhat Enterprise, CentOS and Ubuntu Server Linux Operating Systems
- Microsoft Active Directory, Sharepoint, Small Business Servers, MS Exchange MS-SQL, IIS, etc.
- Open Source Applications (Linux/Windows)
- Custom support available for specialized solutions

Call Primus today to realize the benefits of Managed Server Administration.

1.888.502.8380

www.primuspbs.ca



Managed Server Administration



Delivering business value.

Whether you require business continuity, increased productivity or security, Primus has the right solution for you. All of our managed services are delivered and maintained by a dedicated staff of certified professionals 24 x 7; and along with tremendous cost savings, our services minimize your business downtime.

	24 x 7 skilled Staff	Cost Reduction	Business Continuity Availability, 24 x 7 uptime	Increased Security	Increased Productivity
Managed Hosting Services	✓	✓	✓	✓	
VMM - Virtual Managed Machine	✓	✓	✓	✓	
Co-Location	✓	✓	✓	✓	
Dedicated Server	✓	✓	✓	✓	
Managed Network Services	✓	✓	✓	✓	
Managed Router	✓	✓	✓		
Managed Switch	✓	✓	✓		
Managed OfficeLink (WAN)	✓			✓	
Managed Server Administration	✓	✓	✓	✓	✓
Managed Systems Administration	✓	✓	✓		
Managed Monitoring	✓		✓		✓
Managed Patching	✓		✓	✓	
Managed Security Services	✓	✓	✓	✓	✓
Managed Firewall	✓	✓	✓	✓	✓
Managed VPN	✓		✓	✓	✓
Managed Business Continuity Services	✓	✓	✓	✓	✓
RapidRetrieve™ Desktop	✓	✓	✓	✓	✓
RapidRetrieve™ Server	✓	✓	✓	✓	✓

A powerhouse of experts.

Our skilled team of network, security and server administrators currently helps over 1000 customers manage their mission critical infrastructure. This team is continually enhancing its skill sets and currently holds numerous Cisco and Microsoft certifications.



Hosting Solutions
Networking Infrastructure Solutions
Advanced Infrastructure Solutions

In addition, our expert staff leverage their knowledge of Cisco, Microsoft, Linux, VMware, Apache, Oracle and other leading technologies to better evaluate and manage your network. With this combined power house of expertise, Primus is focused on and committed to delivering value to businesses that require managed services. From very basic to increasingly complex, from Managed Security to Business Continuity to Managed Server Administration, the Primus suite of managed services and our team of experts will provide low risk, low cost of entry solutions to ensure your business success.

Creating value through people.

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